

Reconciling the Supply of Scientific Information with Users' Demands: *An Analysis of the Problem*

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What's the Problem?

- 'Missed Opportunities'
- Science not producing right info or too much of the wrong kind
- Users' needs not met, or unaware of existing info
- Typical solution tends to be supply driven...
'more research is better...'



Goal of RSD

- Useful information
 - Salient
 - Credible
 - legitimate
- Expand alternatives, clarify choice, achieve desired outcomes



Placing the Problem in Context

- Demand for useful information is growing
- Why demand is growing
 - Shortcomings of 'Linear Model'
 - Civil Society
 - Science Culture
 - Knowledge and Decisions Systems
- 'gap' between desired goals and status quo



Workable Solutions & Alternatives

- Identify users needs
- Stakeholder participation
- Social capital
- Manage boundaries
- Improve communication
- Strengthen linkages, networks
- Social learning process



Processes

- Numerous and varied
 - Hundreds of 'em
 - Scale, power, communication, level of involvement
- Participatory approaches
- Adaptive management
- Science shops, CBR
- Boundary organizations



Functional Decisions

- What type and quantity of information?
- How to cull, prioritize and package info for users?
- How to decide what info gets used, or not.
- What is the process of negotiating or disputing this?
- When is information no longer needed?
- How is information evaluated for its utility?



Opportunity for Research

- Functional decision process
- Social capital across science-society boundary
- Context, choosing alternatives and processes
- Boundaries
 - How to manage
 - Boundary orgs: do they work? How?
- Can RSD be done?



